



The Best Place to Bank and Borrow

**IMPORTANT INFORMATION ABOUT  
YOUR ONLINE BANKING SERVICES**

*GNBank* has upgraded our systems to serve you better. Watch for new, improved features available within our new Online Banking and *GNBank Mobile Banking* App!

**If you wish to enroll in Online Banking services (including customers who previously used The First National Bank of Girard online banking system), visit [gn-bank.com](http://gn-bank.com) and follow these steps:**

- 1) Click on the **Enroll in Online Banking** button.
- 2) Enter the information requested on the *Enroll* screen, and then select **Next**.
- 3) You will receive a Two Factor Authentication text code sent to the phone number you previously entered. If the device you entered does not accept text messages, please select **Try Another Way**. This option allows you to change the delivery method of the authentication code.
- 4) Read the user agreement, and then select **Agree**.
- 5) Create a Username and Password in fields provided, and select **Next**.
- 6) Congratulations! You have completed enrollment.

**If you are already enrolled in the GNBANK Online/Mobile Banking and Bill Pay systems, see important information below.**

**Online and Mobile Banking**

**Starting on Monday, December 9, 2019, at 8:00 a.m. CT / 7:00 a.m. MT**, you can access our new *GNBank* Online Banking system at [gn-bank.com](http://gn-bank.com) using easy-to-follow instructions sent to you by mail. You can also get full instructions at your local GNBANK.

*Instructions are not posted on our website for your financial security.*

If you use mobile banking, **DELETE** your previous *GNBank Mobile* App and **DOWNLOAD** our new and improved *GNBank Mobile Banking* App. The App is available in *Google Play* or the *Apple App Store*.



## **Account Activity Alerts**

Our new system offers better account alerts than available before to let you know when transactions have occurred on your account, when your account balance falls below a level you choose, and more!

**SELECT Settings** to create and manage your own alerts once you are logged in to the *GNBank* Online Banking system.

**Note:** Recurring transfers you set up in our previous Online Banking system **did not** convert.

## **Statements**

Account statements through December 5, 2019, are available to you only if you are enrolled to receive electronic statements. If you receive email notices when your electronic statements are available, you are enrolled.

If you are enrolled to receive electronic statements, your prior account history through December 5, 2019, will be available in February 2020 (April 2020 for former First National Bank of Girard customers).

## **Transfers Between Accounts**

On or after December 9, 2019, you can **SET UP** transfers in our new Online Banking system.

**Note:** Recurring transfers you set up in our previous Online Banking system **did not** convert.

## **Quicken, QuickBooks, and Mint Users**

You are required to reset your financial connection to Quicken, QuickBooks, or Mint on or after **Monday, December 9, 2019**. See guides at [gn-bank.com/intuit-information](http://gn-bank.com/intuit-information) for more details.

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Thank you for trusting us when it comes to your financial needs and services. Do not hesitate to call or visit us to ask questions about these system changes. We enjoy serving you in new and better ways, and sharing why we are *The Best Place to Bank and Borrow!*